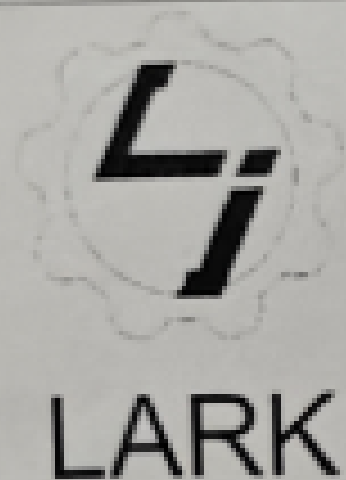




LARK ENGG. CO. (INDIA) PVT. LTD

I.T.I SASOULI ROAD, YAMUNA NAGAR, PH. 91-1732-257685,
259685

SERVICE/ VISIT REPORT

Format: LEC/P-38

Project Name : M/s **MEHTA**
FEED

Project Location : **MUZAFFARPUR, BIHAR**

Feed Plant:

Plant **8-10 TPH with 7-Silos**

Plant operation:

If Automatic: ☒

Type of Call

Complaint

Name of Service Person (Lark Representative)

Harpreet Singh + 3

Arrival at Site (Date / Time)

05/05/2025

Departure from Site (Date / Time)

09/05/2025

Customer Concern

* **1.5 TON Batch problem in**
weigh hopper through silo.

* **production time.**

Action Taken

Suguna's Starter Batch
taken for 1.5 MT and
is successful for a
Particular formulation (Starter)
But for other formulation
of Suguna (Future Aspect
eg. weight and Recipes)
not performed.
(using 3 silo with
Pre weighing)

Multiple Action taken from 05/05/25
to 08/05/2025 enclosed in

- 1) ANNEXURE - I**
- 2) ANNEXURE - II**
- 3) ANNEXURE - III**
- 4) ANNEXURE - IV**

Job Completion Status

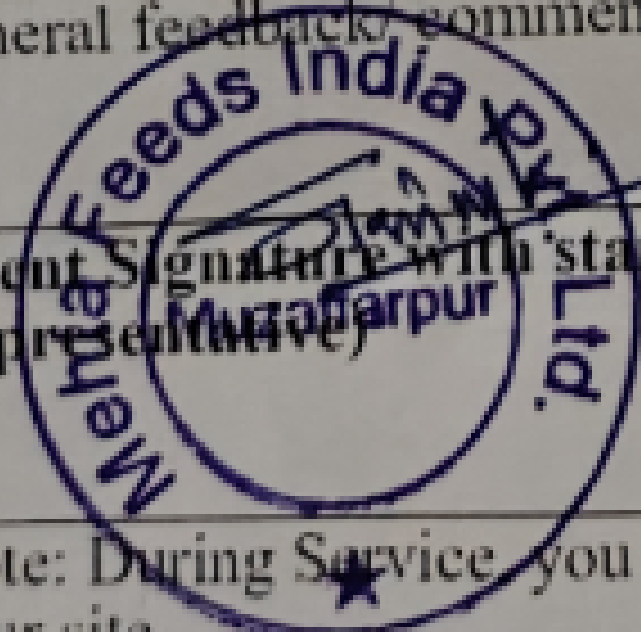
Performance after completion of Job

Satisfied ()

General feedback/comments

At Present using 3 Silo. Mehta feed All Recipes
with Pre weighing - Running with 1.5 MT Batch.

Client Signature with stamp
Representative



in future if Mehta
feeds using 7 silo,
1.5 MT batch is possible
or not.

Signature of Service Person (Lark)

08/05/25

08/05/25

Note: During Service you have to arrange lodging facility (free of cost) to our representative during their stay at your site.

4/05/2025

Plant is not running on 04/05/2025

5/05/2025

- 1) Very Low Labour is there in a plant. Up to 7-8 Labour persons are there. Either they cut the material (Dump the material) or packaging (Bagging) the same.
- 2) Customer Concern is ^{Weight Hopper} did not take the 1.5 Ton recipe material from the silos
- 3) Ask, Customer to give us the time to take a trial of taking 1.5 Ton recipe from the silos
But, Customer denied & tell us, they give time to perform the same on 06/05/2025
- 4) Also, observe the ^{speed of} Dumping of material by Labour person is very slow.

Sweet
8/5/25

Smith
8/5/25

Singh
8/5/25

5) Also ask customer to process 1.5 TON batch for the
Day, so that we can find the actual production
of the Day. But the customer said they will
process the 1.5 TON recipe on 06/05/2025

06/05/2025

- 1) we have taken trial of 1.5 TON RELIEF (SUGUNA) From Silo's 1, 3 & 4 [which are given to SUGUNA

	Set wt. of Material	Material Acquired (Dump) in weigh Hopper
1 → DORB →	30 kg	30 kg
3 → SOYA →	288 kg	288 kg
4 → MAIZE →	1037 kg	975 kg
	<u>1355 kg</u>	<u>1293 kg</u>

But, with the 1, 3 & 4 Silos we are failed.

- 2) After that we interchange the Silo No: → 4 with 5

& taken the trial Again as:-

	Set wt	In weigh Hopper
1 → DORB →	30 kg	30 kg
3 → SOYA →	288 kg	288 kg
5 → MAIZE →	1037 kg	1037 kg
	<u>1355 kg</u>	<u>1354 kg</u>

By changing the Silo, weigh Hopper taken the 1.5 TON recipe [Material from Silo]

- 3) After that we ask customer to process 1.5 TON recipe. But the customer said they will process the

Same on 07/05/2025

Suleet
8/5/25

Amish
8/5/25

Amish
8/5/25

07/05/2025

1) In morning when we are customer to perform 1.5 TON Recipe batch, They denied & said there is no Maize & they process ~~1.5 TON~~ 1 TON Recipe Batch for SUGUNA FEED & RPF FEED & the 1.5 TON Batch process on 08/05/2025

2) Following Recipe's are processed :- [1 TON BATCH]

- a) Pre-starter — 03 TON.
- b) CRUMBS (FINISHER) — 15 TON.
- c) CRUMBS (GROWER) — 15 TON.
- d) Starter — 15 TON.
- e) Starter [GROWER] — 12 TON.

While processing the above, Multiple cut of electricity are there, No. of Labour's are very Low. When there are Labour on Baggig section at that time Intake section is OFF & pre-weighing off.

3) S120 is Empty while batch processed & No there is no Labour on INTAKE SECTION from 5:40 PM to 6:20 P.M.

4) Previous section of Baggig i.e. Pelleting, ~~Baggig~~, Mixing, Grinding & Batching stop as Baggig Bin full because all the Labour is on INTAKE SECTION at this time

Suleet
8/5/25

Srinidhi
8/5/25

Sudh
8/5/25

5) MAIZE SILO gets Empty After 15 batches [3 pre-starters + 12 crumb finisher] due to un-availability of Labour at INTAKE SECTION.

6) Person on Mixer (who dump Medicine) is slow. He Mostly cross the Dry mix time which results more time in Mixing. [Dry Mix time $\rightarrow$ 120 sec & wet Mix Time $\rightarrow$ 200]
total Mix time $\Rightarrow$ 380 sec.

7) As there is no proper number of Labour in the plant which causes Delay in Batch Making, Processing & Bagging. Due to which there is Delay in process which causes Low production of Plant

60 TON production in 13 hr 6 min which gives output of $\Rightarrow$ 4.58 TPH.

8) Slow cutting of material at pre-weighing.

08/05/2025

ANNEXURE-IV

1) Recipe's are running (1.5 TON Batch) today as follows:-

Starter (Nutri Grow) = 12 Batch . [18 TON]
Starter [APEX] = 13 Batch [19.5 TON]
Pre-starter [APEX] = 03 Batch [4.5 TON]

2) No Labour person is there on Medicine Hopper from 1:40 pm to 2:20 pm, As He got Dizzy while Dumping Medicine.

3) very slow labour at pre-weighing. Dumping speed of material by labour at pre-weighing is slow.

4) Bagging Bin full, but there is no labour to fill the Bag.

5) As per Customer concerns, 1.5 ton Batch recipe of different type of Recipe's like (Starter & pre-starter) has been done in Weigh Hopper through Silo.

Sweet
8/5/25

Shimbi
8/5/25

8/5/25